

SET Awards 2021 Sustainability Excellence





- **O** SCG Sustainable Development
- **O** Strategy Review for Business Continuity during COVID-19
- **O** Forecast on New/Next Normal for Business Resilience
- **O** Stakeholders Engagement and Social Contribution
- **O** Key Takeaways

SCG Business Philosophy

THE 4 CORE VALUES

Adherence to Fairness ตั้งมั่นในความเป็นธรรม

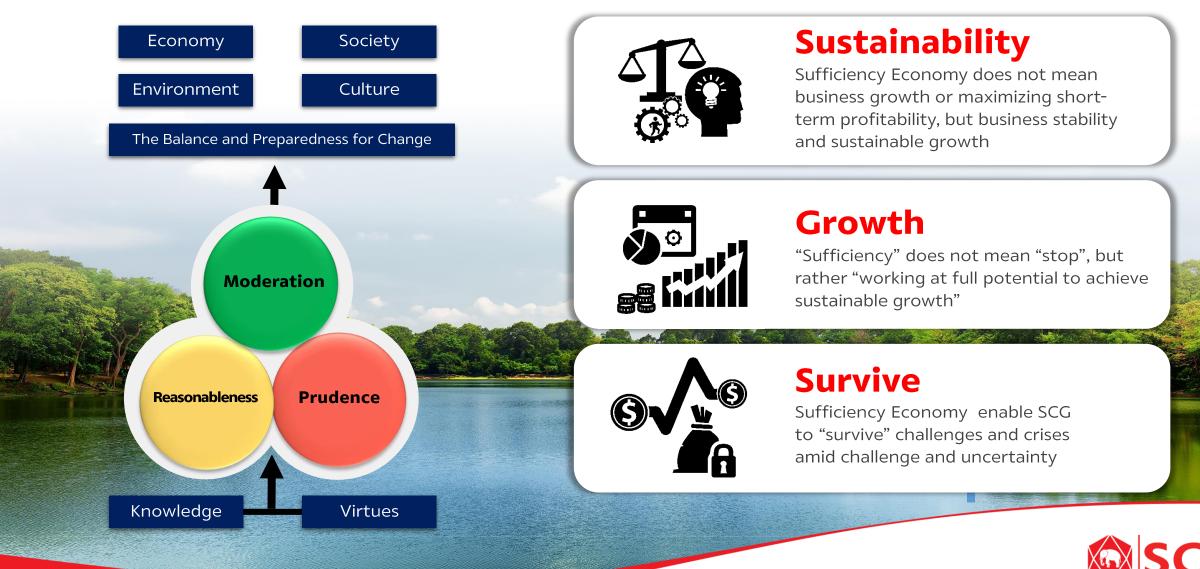
Believe in the Value of the Individual เชื่อมั่นในคุณค่าของคน Dedication to Excellence มุ่งมั่นในความเป็นเลิศ

Concern for Social Responsibility <mark>ถือมั่นในความรับผิดชอบต่อสังคม</mark>



The Principles of Sufficiency Economy

Appropriateness and reasons safeguard SCG amid unstable conditions





SCG will become a Regional Business Leader with commitment to driving innovative products, services, and solutions,

creating business success with the circular economy for the sustainable growth of every society and community where we

operate under our new promise "Passion for Better"



SCG Sustainable Development

Balance Triple Bottom Lines (tangible and intangible capitals)

Growing Economy

Create values not exclusively for profitability, but create mutual benefits for all stakeholders

Protecting Environment

Commit to conservation of the environment and natural resources wisely & maintaining ecological balance



Caring Society

Conduct business with ethics and concern for social responsibility, improve the quality of life where SCG operates



SCG Sustainability Goals



SCG Sustainability Pathway

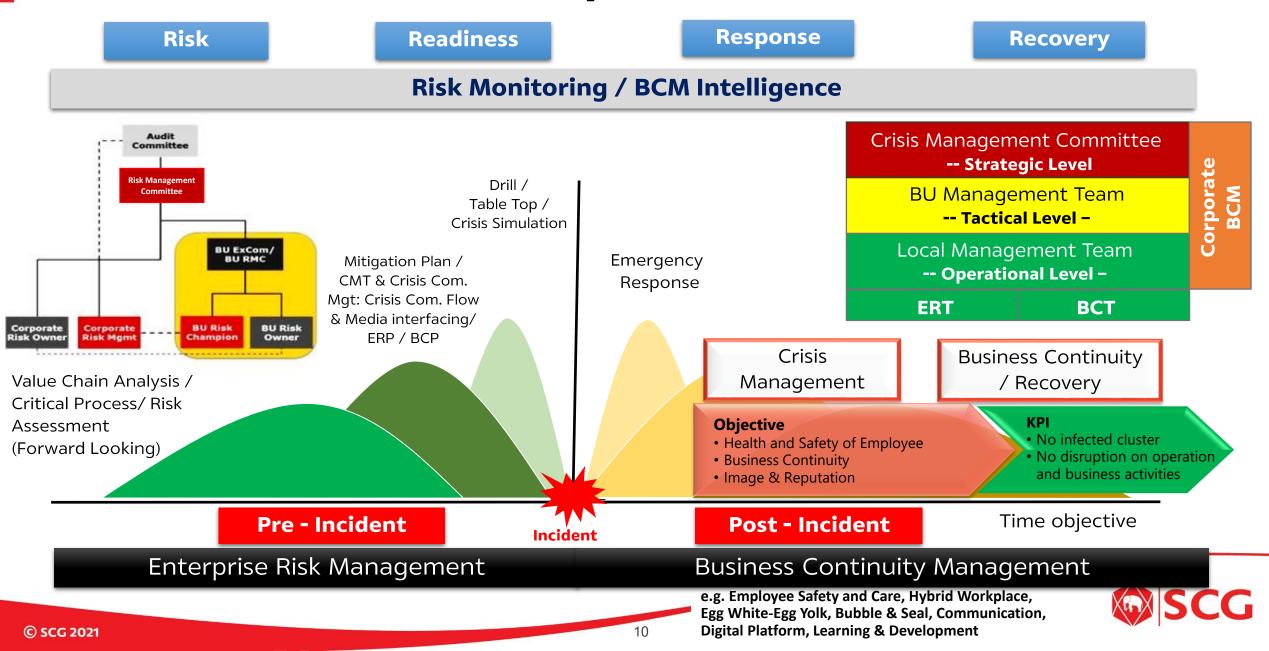


Strategy Review for Business Continuity during COVID-19

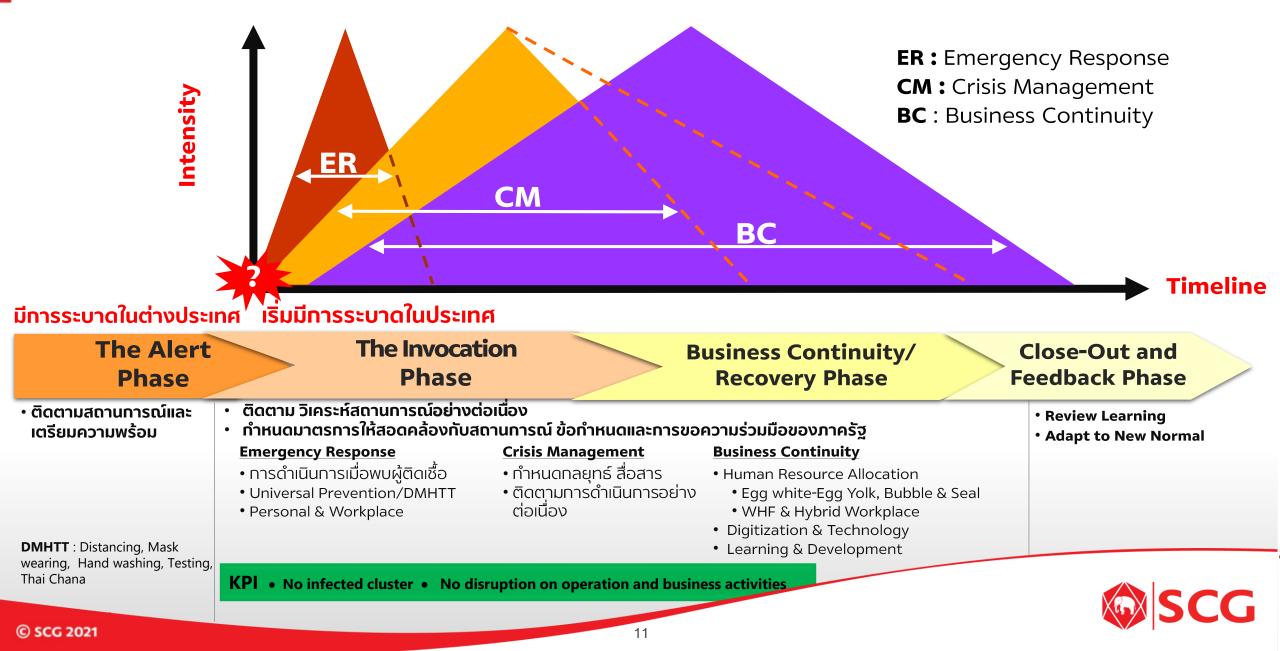




Business Resilience Principle



SCG Crisis Response: COVID-19 Pandemic



Act now, Plan Now

Decide with speed and determine what matters most

Growing in Normality

- Business Growth
- Business Transformation
 - From Manufacturer to Solutions Provider
 - Value to Customers
- Innovation & Technology
- Investing in the Circular Economy
- People Transformation

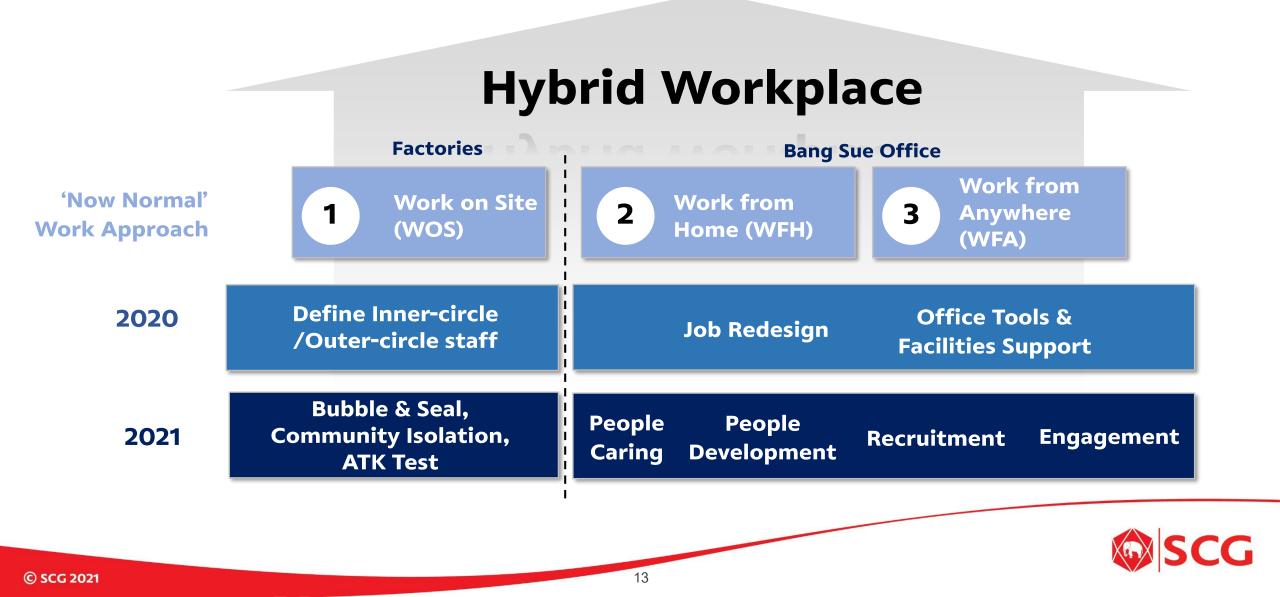
Adapting in Crisis

- People Safety First
- Business Continuity Plan
- Prudent Financial Management
- Priority & Focus
- Speed and efficiency with innovation and digital technology
- Opportunity in the market

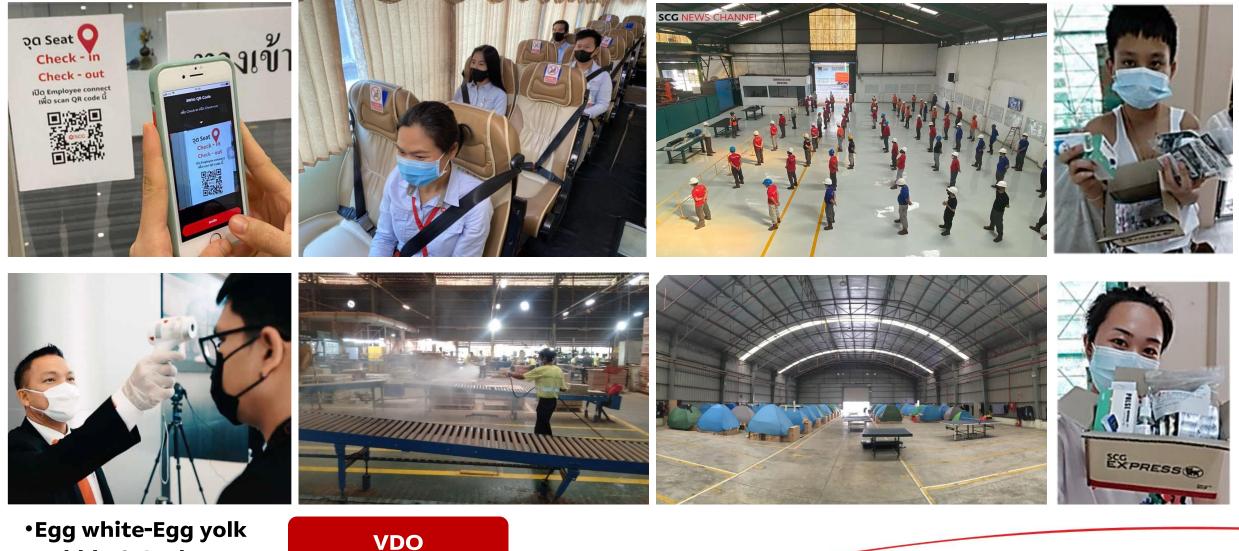


RESILIENCE

How SCG deployed 'Hybrid Workplace' Model during Covid-19 Pandemic



Business Continuity Management : Employee Safety and Care



•Bubble & Seal



Business Continuity Management : Communication to Staff





Business Continuity Management : Digitalization



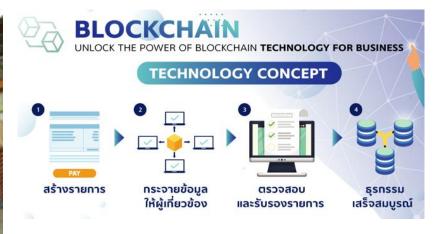














Digital Platform for Learning and Development

Flagship Program transformed to virtual. Instructors join program without travelling to TH

BCD meet RR





How we engage & collaborate through Virtual



How we engage & collaborate through Virtual

U Virtual Games & Activities

Collaborative Tools

Happy Hours on Friday

Happy Box!





Roles of the Board of Directors during COVID-19

Safeguarding the governance and viability of the organization

Directing in Normality

- Direction and Policy
- Standard Agenda
 - Risk management
 - Business Growth
 - Human Capital Management
 - Medium Term Plan, Annual Plan
 - Resource Allocation
- Predefined plan
- Communication strategy
- Social responsibility

EFFECTIVENESS and RESILIENCE

Facilitating in Crisis

- Trust & Empowerment
- Concerned Agenda
 - Crisis management
 - Business continuity plan
 - People Health & Safety
 - Priority & Focus, near-term move
 - Resource allocation
- Improvised plan
- Communication plan
- Stakeholders Engagement



Forecast on New / Next Normal for Business Resilience







Thoughts on the Shape of the Next Normal

The future is not what it used to be (The river of no return)



The rise of the contact-free economy



Technological Change

Changing consumer behavior



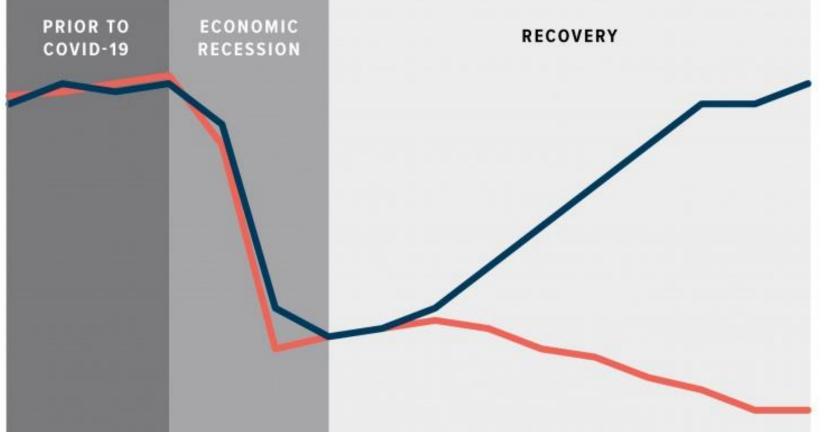
Climate Change & Circular Economy



Source: EY, McKinsey

K-Shaped Recovery after Pandemic

Changing environment brings great opportunities



Emerging opportunity

- Omni-Channel Retail
- New Way of Construction
- Smart Factory
- Health & Well-Being
- Low carbon economy
- Circular Economy
- Safety & Hygiene Tourism

Submerging sectors

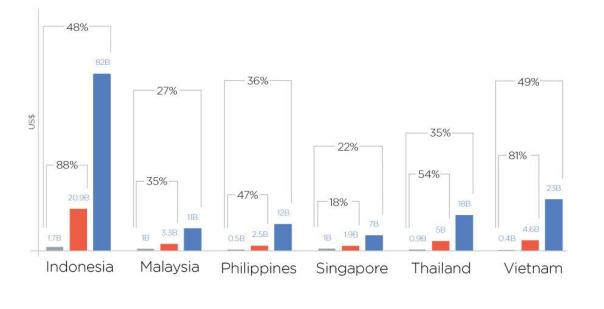
- Physical Retail
- Traditional Construction
- Fossil Fuel Energy
- Traveling & Tourism



Omni-Channel will be the Next Normal of Retail

Rising internet user together with AI and online platform empower retailers to reach consumers at every touchpoint from online to offline to provide a seamless experience

Strong eCommerce GMV Growth



CAGR

2015

*Merchandise values are of gross value

SCG Home Active Omni-Channel



Next Chapter of Construction Industry

High cost, labor shortage, time pressure, and construction waste together with new technologies drive changes in the construction industry and transform ways of working

Supply Chain Management Platform



Construction Collaboration Platform





Smart Factory Adoption is on the Rise

Rapid change in customer behaviors, supply chain disruption, and 5G persuade manufacturers to adopt the smart factory to increase resilience and productivity to thrive in the new world.





First 5G use case for industrial in Thailand by SCG, AIS, and PSU



Pioneering Inspection Robots in Thailand's Petrochemical Industry



First digital technology solution to fully optimize machine management



SCG enters the automation business



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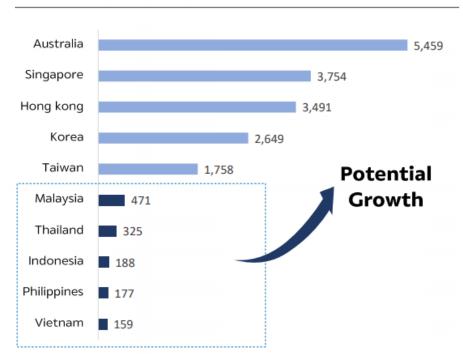
Health & Well-Being Demand Surge is Here to Stay

Increasing health awareness and aging society drive demand for hygiene products and push consumers toward contactless experiences to avoid exposure.

High Growth Opportunity

Healthcare Spend per Capita (2020E, USD)

SCG Expanding into Health & Well-Being Businesses







First PP Melt-

production in

ASEAN by SCG

Chemicals

SCGP has

medical

supplies

entered the

blown



Commitment and Strategy towards Next Normal

Building resilience and targeting to achieve Net Zero by 2050

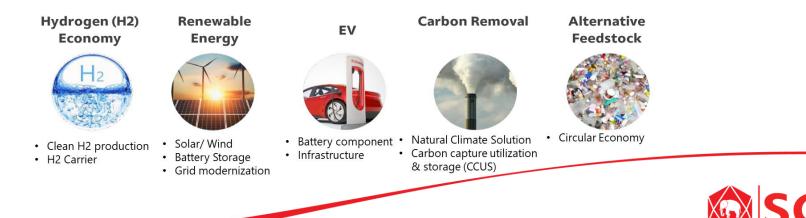


Transform Business Model towards Green and ESG Business

3 Promote Collaborative Platform



- Install **Solar panels**, replacing grid electricity
- Improve Energy efficiency in manufacturing process
- Invest in **EV** car & truck and charging station
- Expanded circular economy through PCR in Europe
- Advanced Chemical Recycling
- Circular economy model and raw material sourcing
- Transformation to Retail and Active Omni-Channel
- Construction Collaboration Platform
- Circular Economy Collaboration Platform





SCG Business Outlook

- Strong financial result in H1/2021 with better prepared to tackle the challenges
- Significant growth in next 2 years with radical transformations enhancing competitiveness

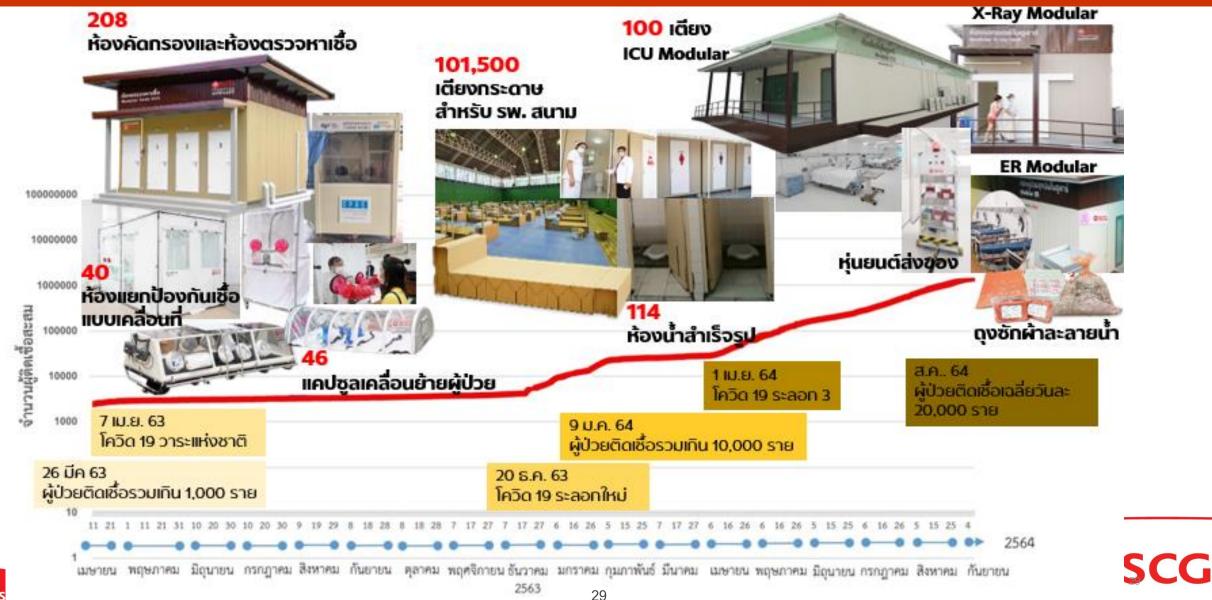


Stakeholders Engagement and Social Contribution during COVID-19



Caring for Society

พัฒนานวัตกรรมช่วยเหลือสถานการณ์แพร่ระบาดโควิด 19 อย่างรวดเร็วทันเวลา



Caring for Local Community

้เสริมสร้างศักยภาพชุมชนบรรเทาผลกระทบด้านอาชีพจากสถานการณ์โควิด 19



Mini MBA + เศรษฐกิจพอเพียง แปรรูปสร้างมูลค่าเพิ่ม สร้างอาชีพมั่งคง บรรเทาผลกระทบคนตกงานจากโควิด 19

หลักสูตรระยะยาว ปี 2560 – 2564 ชุมชนรอบโรงงาน 200 คน ลำปาง สระบุรี กาญจนบุรี นครศรีธรรมราช





ฟ้าเสรี ประพันธา

<mark>ไร่นาฟ้าเอ็นดู อุบลราชธานี</mark> ไม่ยอมจำนนต่อโชคชะตา ลุทขึ้น เรียนรู้ และทำสิ่งใหม่ ขายหสินค้าออนไลน์ สร้างเครือข่าย แบ่งปันสู่ชุมชน

สิริกมล พงศ์

<mark>บ้านไร่ห่มรัก กาญจนบุรี</mark> สร้างมูลค่าเพิ่มไข่เค็ม ไข่เค็มอัญมณี พอกสมุนไพร เค็มน้อย ไข่ขาวนุ่ม ไข่แดงยางมะตูม



หลักสูตรระยะสั้น ปี 2564 ชุมชนว่างงาน แรงงานคืนดิ่น 200 คน เชียงราย แพร่ อุดร อุบล ลำพูน ตาก อุตรดิตถ์ พิษณุโลก บุรีรัมย์



ชวนช้อปทางออนไลน์ เพิ่มช่องทางให้ผู้ซื้อเข้าถึงและอุดหนุน สินค้าชุมชนได้สะดวกขึ้น











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Caring for Society

้เสริมสร้างศักยภาพด้านอาชีพบรรเทาผลกระทบจากสถานการณ์โควิด 19



หลักสูตรฝึกอบรมอาชีพพนักงานขับรถ โรงเรียนทักษะพิพัฒน์



ได้งาน 100%

ม.ค. - ท.ค. 2564

- ขับรถเพื่อการขนส่งทางบก
 - 80 AU
- ผู้ควบคุมรถยกสินค้า
 50 คน

ต.ค. - ธ.ค. 2564

ขับรถเพื่อการขนส่งทางบก 100 คน



Key Takeaways

- Resilience for sustainability with speed and execution
- Prepare for the worst, Plan for the best
- New and next normal is NOW. Reframe the pandemic challenges as OPPORTUNITIES for future uncertainties.

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PASSION FOR BETTER