

# WHAUP

**WHA UTILITIES AND POWER PUBLIC COMPANY LIMITED**  
**SET AWARDS : SUSTAINABILITY EXCELLENCE 2023**



# INTRODUCING SPEAKER & TEAM

## Speaker



**Mr. Somkiat Masunthasuwun**

*Chief Executive Officer*

## Team



**Mr. Akarin Prathuangsit**  
*Chief Operation Officer*



**Mr. Prapon Chinudomsub**  
*Chief Financial Officer*



**Mr. Khamhoung Ratsamany**  
*Vice President Business Operation*



**Mr. Varanon Laosuwan**  
*Director of Utilities Business Development*



**Ms. Pathathai Tonsuwonnont**  
*Assistant Director of Power Business Development*



**Ms. Nutch Rattanajitbanjong**  
*Corporate Secretary*





## COMPANY OVERVIEW



## KEY CHALLENGES AND OUR ACTIONS



## WHAUP SUSTAINABILITY



## Vision:

*"To be Asia's leader in Utilities and Power providing total solutions to partners with good corporate governance as well as environmentally and socially friendly operations"*

### Utilities Business

Sole provider of utilities to manufacturers/ factories in leading industrial estates with a concrete plan to capture increasing demand from heavy users and expand outside i.e. other IEs, non-IE area and international



Raw Water



Industrial Water  
- Process water  
- Clarified water



Demineralized Water



Wastewater Treatment



Reclaimed Water



2021



2022



6M'2023

Water Sale and Management Volume

### Power Business

Active power provider and investor with strategic partnership with leading Thai and international power companies



Conventional



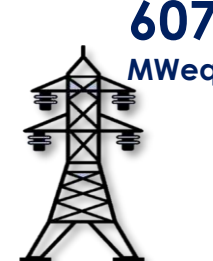
Industrial Waste to Energy



Renewable



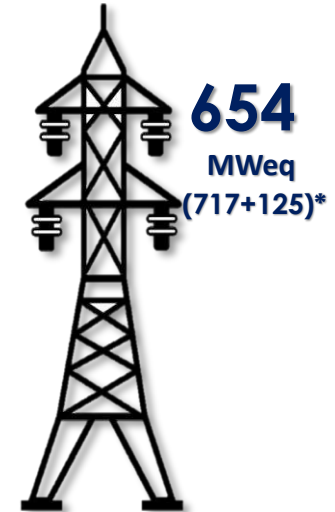
Natural Gas



2021



2022



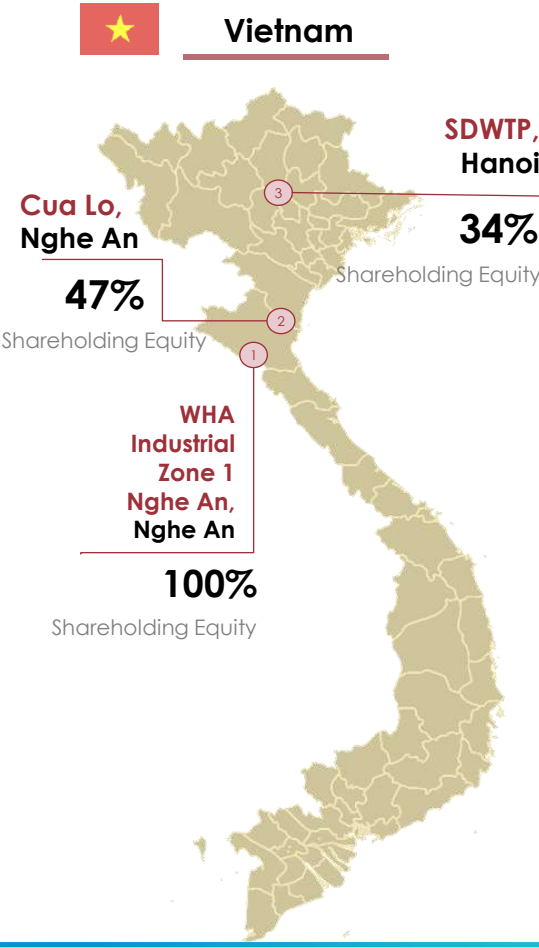
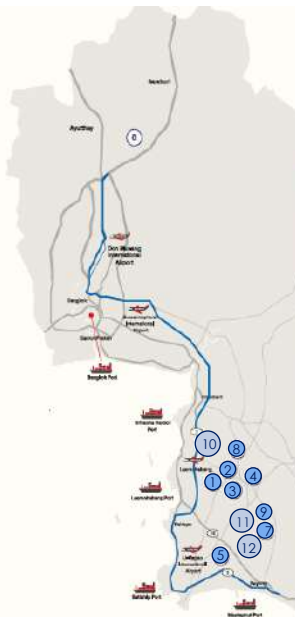
6M'2023

Installed Equity MW under Operation

## Utilities Business – Assets Location

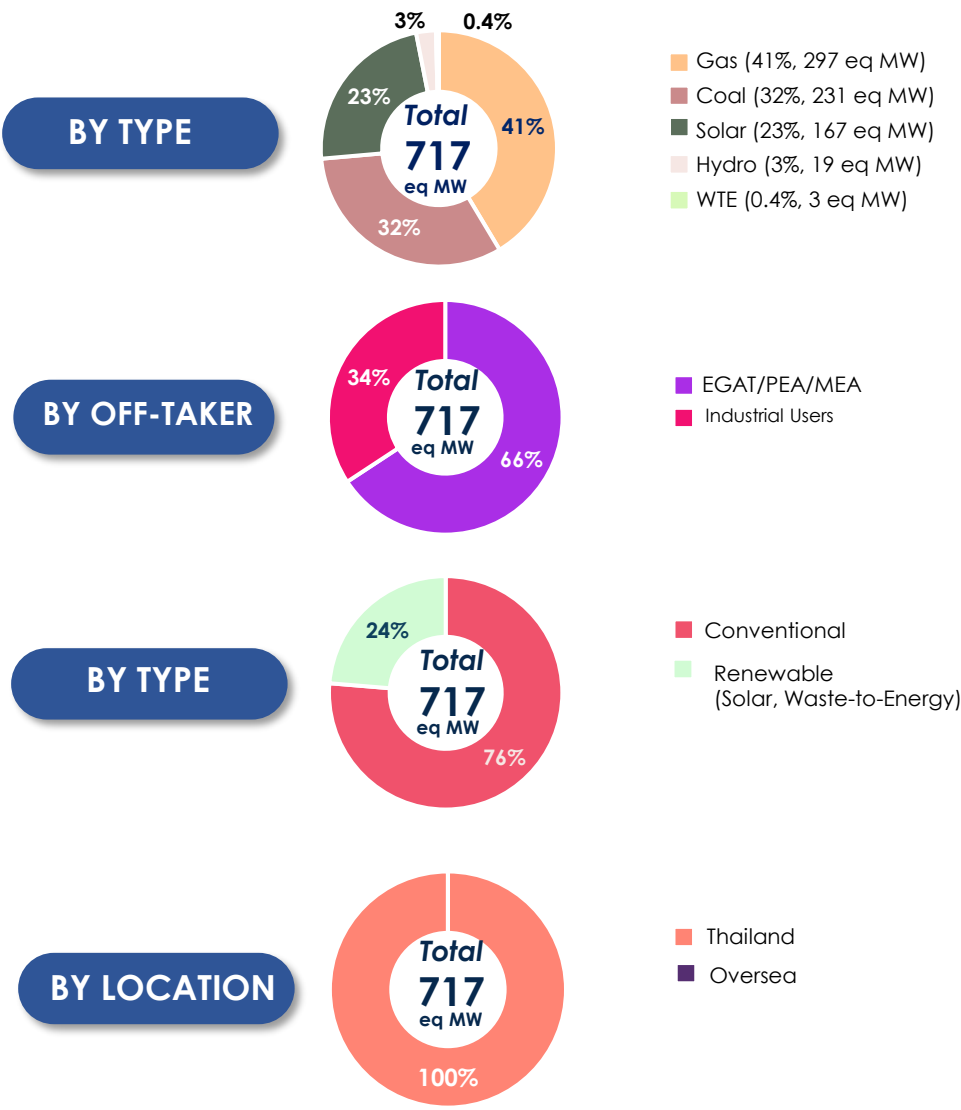
- WHAUP's exclusive rights to operate and provide utilities services to customers in WHA Industrial Estates and 2 other areas outside WHA Industrial Estates, which are Eastern Economic Corridor of Innovation (EECi) and Asia Industrial Estate (Map Ta Phut).
- Vietnam, WHAUP holds 47% stake in Cua Lo water plant in Nghe An province and 34% stake in SDWTP water plant in Hanoi and has full exclusive rights to operate 1 WHA Industrial zone in Nghe An and 1 under development.

	Thailand
WHA Industrial Estates	
1	WHA Chonburi Industrial Estate 1 (WHA CIE 1)
2	WHA Chonburi Industrial Estate 2 (WHA CIE 2)
3	Easter Seaboard Industrial Estate (ESIE)
4	WHA Eastern Seaboard Industrial Estate 1 (WHA ESIE 1)
5	WHA Eastern Industrial Estate (Map Ta Phut) (WHA EIE)
6	WHA Saraburi Industrial Land (WHA SIL)
7	WHA Rayong Industrial Land (WHA RIL)
8	WHA Eastern Seaboard Industrial Estate 2 (WHA ESIE2)
9	WHA Eastern Seaboard Industrial Estate 4 (WHA ESIE4)
10	WHA Eastern Seaboard Industrial Estate 3 (WHA ESIE3)
11	WHA Rayong 36 Industrial Estate (WHA R36)
12	WHA Industrial Estate Rayong (WHA IER) (Under development)



## Power Business – Portfolio Breakdown

Total Capacity (717 MW eq) : 654 MW eq under Operation + 63 MW eq under development



## UTILITIES BUSINESS



### **Grow with Industrial Estate Development**

*Central utilities and Value-added Products*



### **Offer Innovative and Sustainable Solutions for Customers**

*Reused Water, Reclamation Water, Desalination Water, Solution to reduce water footprint, Improve water quality & Efficiency*



### **Capture Opportunities**

*Value-added products*



### **Digitalize Operation through Smart Water Platform**

*Water Optimization, UOC*



### **Focus on Vietnam Market**

*Industrial Users and Residential Users*

## POWER BUSINESS



### **Enlarge Domestic Portfolio with Clean Energy**

*Solar & Wind Farm, Waste-to-Energy Power*



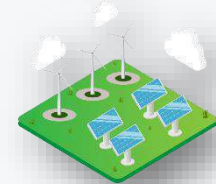
### **Penetrate to International Markets**

*Solar Rooftop in Vietnam, Studying Renewable projects outside Thailand*



### **Utilize Innovative Solution in Sustainable Manner**

*Solar Monitoring Platform, Peer-to-Peer Energy Trading, Renewable Energy Certificate, Carbon Trading, and Battery Energy Storage System*



### **Pursue New S-Curve Business**

*Battery Energy Storage System, and Hydrogen*





# MISSION TO THE SUN PROGRAMS: TURN TO TECH COMPANY IN 2024





## COMPANY OVERVIEW



## KEY CHALLENGES AND OUR ACTIONS



## WHAUP SUSTAINABILITY



## CLIMATE CHANGE AND RISE OF SUSTAINABILITY

### Increased focus on the scope 3 emission



The challenge to reduce scope 3 emissions i.e., indirect emissions by suppliers or consumers in an organization's value chain, will accelerate in 2023 as companies focus on their supply-chain partners and on how their products and services are used by customers

### Renewable energy and energy security



War and energy shortages accelerate adoption of energy efficiency and renewable energy. Policy incentives will also continue to emerge to stimulate innovation, help tackle climate change and fund the shift to clean energy

### Circular economy



Companies are expected to take more action towards circular economy, such as including circularity as a key operational sustainability initiative, and innovation into recycling technology, re-use options, and reusable packing options.

### Protecting global biodiversity



With the momentum of COP15, biodiversity-related risks and opportunities is expected to be factored into decision-making. The Taskforce on Nature related Financial Disclosures (TNFD) should provide frameworks to identify, measure and disclose nature related risks and impacts within Sep 2023.

### Investments in adaptation and resilience



Risks of climate change, such as rising sea levels, prolonged heatwaves, crop failures, are going to happen more frequently, but investments in the technologies and interventions are lagging. In 2023, it is expected to see significant attention paid to adaptation and resilience financing.

### Social sustainability



This will include everything from fair labor practices to diversity, as well as how companies manage human rights in their upstream operations. Industries with the riskiest working conditions will face greater costs associated with building the systems and capacities needed to comply with new requirements.

## TECHNOLOGY TREND

### FinTech



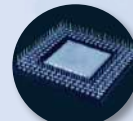
- Any form of currency that exists digitally or virtually and uses cryptography to secure transactions

### Blockchain



- Stores information in a long chain of "blocks". Its application includes Cryptocurrency

### Quantum Computing



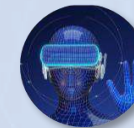
- Harnesses quantum mechanics to progress in computation to solve certain problems

### Sensor and IOT



- the collection and analysis of data in real-time, enabling us to make informed decisions and automate processes.

### Web 3.0 & Metaverse



- Web 3.0 advocates a decentralized web while Metaverse provides a foundation for connectivity
- Both Web 3.0 and the Metaverse are entirely compatible with each other

### Cybersecurity



- Protection of internet-connected systems such as hardware, software, and data from cyber threats

### Process automation and virtualization



- Includes: Industrial IoT, Digital twins, Robots/cobots/RPA, and 3-D/4-D printing

### AI and ML



- A technology which enables a machine to simulate human behavior and to create an intelligent system which can perform various complex tasks.

# RECLAMATION WATER PROJECTS

## Develop a new water treatment for sustainable water resource management

Initiated since 2017 to reduce water withdrawal from natural sources, and to minimize the discharged into public waterways. The reclaimed water will help secure raw water resources in long term and can be converted into demineralized water or high-quality water for industrial operators in WHA Group's industrial estates.

### Water Reclamation plant

### Resolve Water Pollution

### Reduce water withdrawal

### Key Benefits

Saving **7.0 mm3** of water usage per year from natural water sources or represents **9.4%** of the total water consumption for production

Saving is equivalent to the water consumption of **Kamphaeng Phet** province in 2022.  
*(Ref: Provincial Waterworks Authority).*

Saving around **80 million** bath per year on raw water sourcing

## WHAUP's TARGET

### By 2025

**60,400**  
Cubic meter  
per day

**Increase** production capacity for Reclamation Water by **2 times** from 30,200 cubic meter per day in 2020 to **60,400** cubic meter per day in 2025

### By 2028

**100%**  
Wastewater  
Utilization

**Increase** wastewater utilization rate to **100% in 2028**

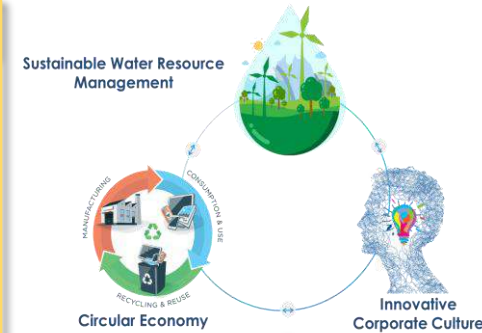
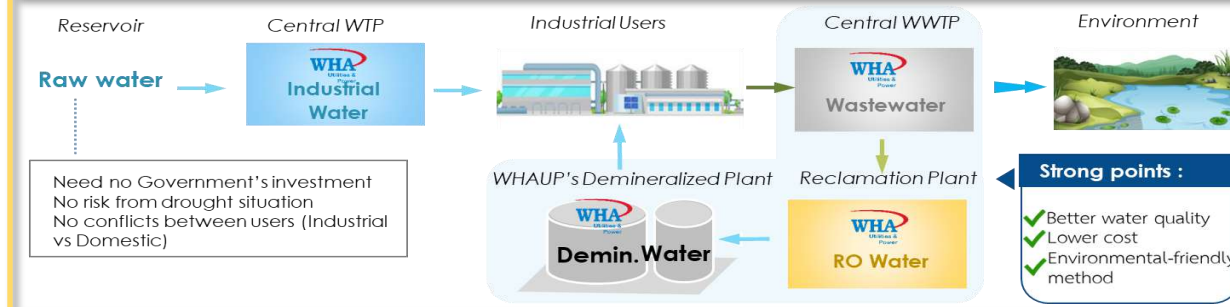


# DEMINERALIZED RECLAIMED WATER PROJECTS

## The real sustainable resource for future development





WHAUP has developed the Demineralized Water Project as an alternative water source for sustainable industrial development in the country. This is considered to extend the existing technology and create innovations to increase product value, from wastewater by turning it into demineralized industrial water.

### Sustainable Resource Management



### Key Benefits

Generated new business and has received positive results for many dimension

-  **Significantly reduce** the amount of wastewater entering the environment.
-  **Reduce government investment budget** in the development of water storage and delivery.
-  **Reduce conflicts** between the community and industry on the allocation of water resources.
-  The industry uses high quality water **high quality water** at a competitive cost.



Generating revenue of **1,250 MB** for 15-year contract



**Saving 3 million** cubic meter of water withdrawal and water discharge



**Saving cost of 35 MB** on raw water sourcing



**Received SET Outstanding Innovation Award 2021**

### Demineralized Reclaimed Water

The Real Sustainable Resource for **Future Development**



**SET AWARDS 2021**

Business Excellence  
Outstanding Innovative  
Company Awards  
Company listed on SET



# SOLAR PRIVATE PPA

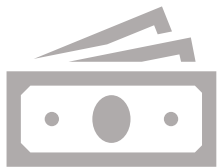
## Clean energy for our customers

Offers an all-in solar rooftop service package for customers in Thailand including permitting, design and engineering, construction and installation, as well as operation and maintenance throughout the contract period

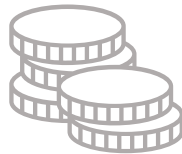
### Selected Solar Projects Signed in 2022



With 300 MW PPAs of solar power fully operated there will be;



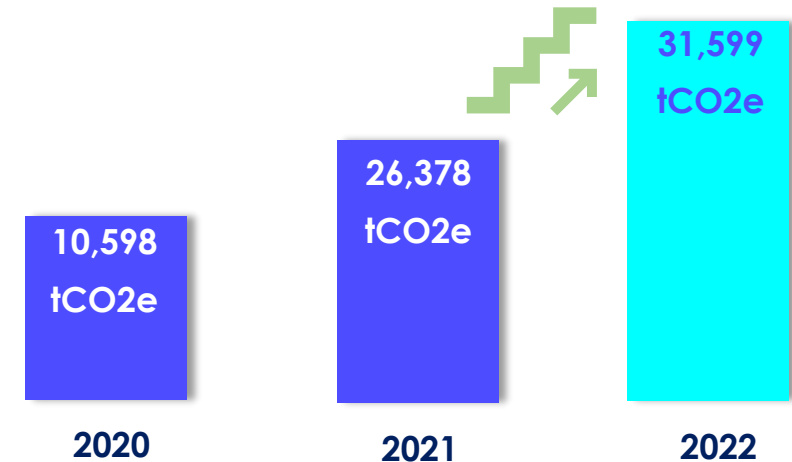
Revenue generation  
of **1,400 MB** per year



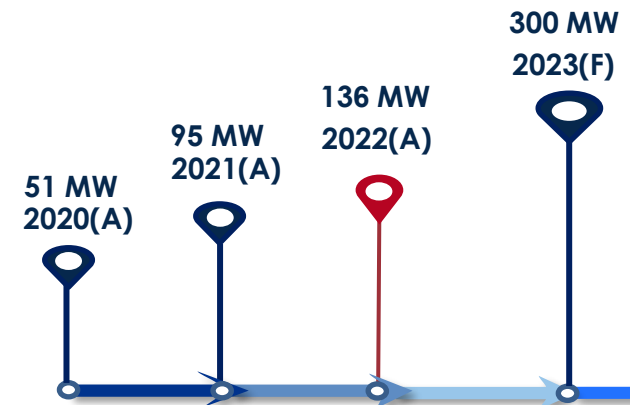
Customer savings on electricity  
costs of **465 MB** per year

### Environment Saving

GHG Emission Offset from Grid Electricity Consumption Per year



### Cumulative Target Signed PPA



# EMBRACING SMART ENERGY SOLUTIONS

## Peer-to-peer Energy & Carbon Credit Trading Platform

Innovative Energy Solution for Increased Opportunities and Efficiency



This project will boost renewable portfolio for at least **additional 200 MW**



Enabling industrial users to save more than **100 Million** Baht per year their electricity cost



Achieve over **4,300,000 tons of CO2** reduction over the project life cycle.

### Key Components

- Energy Trading Platform (using Blockchain Technology)
- Smart Metering and Billing
- Prosumers
- Consumers/Buyers
- PEA distribution Network



### Key Benefits

- ✓ Energy cost saving to industrial users
- ✓ Increase opportunity to invest in renewable energy
- ✓ Help reduce fossil fuel and climate change because we can fully utilize the possible solar area

## SET Best Innovative Company Award 2022



### Received the Best Innovative Company Awards

from the SET Awards 2022 for **“Peer-to-Peer Energy Trading: Future of Energy Market”** an innovative system using **blockchain technology.”**

# CLIMATE-RELATED PHYSICAL AND TRANSITION RISKS

## PHYSICAL RISKS



### FLOODING AND EXTREME WEATHER

The increased in severity of extreme weather events and flooding



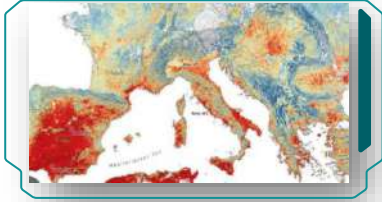
### DROUGHTS

The increased in severity of extreme weather events, relating to droughts.



### STORMS AND LIGHTING RISK

The increased in severity of extreme weather events, relating to storm and lighting



### AIR TEMPERATURE

The increased in severity of extreme weather events, relating to air temperature.

## TRANSITION RISKS



### POLICY AND LEGAL

Legal and regulation changes relating to GHG reduction, such as enforcing the use of construction materials with no GHG emission.



### TECHNOLOGY

Changes in direction and development of current renewable energy technology may leads to new demands and expectations from customers.



### MARKET

There may also be more demand for environmental friendly building (in both construction process and GHG emission).



### REPUTATION

WHAUP's stakeholders may pay more attention and demand that the Group take actions to reduce GHG emissions.



# MANAGING CLIMATE-RELATED PHYSICAL RISK #1

## MANAGING FLOOD RISK



**Strategic Location Selection**; substantial above sea level, solid foundation and no obstruction against community water flow



**Design properties to cope with severe weather**; water drainage, retention pond and building structure (storm and earthquake resistance)



**Routine monitoring of water storage level**



**Routine inspection and maintenance for dikes and water pumps** to ensure effective conditions



**Installation of ultrasonic equipment and SCADA system** to closely monitor water levels and manage raw water supply



UOC: Flooding Prevention System at WHA SIL

## MANAGING DROUGHT RISK



**Design properties to cope with severe weather**; reservoirs system (to optimize use of rainfall at site and as buffer during tight supply) and alternative raw water source



Increase the efficiency of natural water use through the implementation of the **SCADA project**



Construction of **additional ponds and water reservoir** to ensure that capacity of water storage is sufficient for self-supply



Use **Water Reclamation** which reduce the Group's reliance on natural resources, by reducing water withdrawal and water discharge and save costs on raw water sourcing



Reclamation plant at ESIS and Water Reservoir

# MANAGING CLIMATE-RELATED PHYSICAL RISK #2

## MANAGING STORMS RISK



**Select construction materials** that meet high standards for utility and power systems to ensure durability and resilience to withstand severe weather conditions.



**Studying and developing innovative materials and equipment** used in the construction of solar power generation projects to reduce temperatures, prevent overheating, and protect against lightning strikes.



**Monitor closely the weather conditions** and changes through various news channels



**Regularly assess the environmental changes** and the surrounding areas of each project.



## MANAGING AIR RISK



**Choose innovative materials for constructing utility and power system** that can help reduce internal temperatures and enhance the efficiency of the overall structure, including air ventilation.



**Develop a long-term disaster management** and risk mitigation plan.



**Upgrade the utility and power system** to accommodate events that may arise from climate change.



**Enhance awareness** and capabilities to effectively manage the entire value chain.



## POLICY AND LEGAL



## TECHNOLOGY



## MARKET



## REPUTATION



### Managing Policy & Legal Risk

- Track relevant legal changes
- Establish guidelines for effective mitigation actions
- Increase renewable energy to reduce greenhouse gas emissions
- Use construction materials that reduce greenhouse gas emissions
- Reuse construction materials through processes of recycling and re-use

### Managing Technology Risk

- Expand to alternative energy services for customers
- Readiness from the design process of the building that can install solar panels on the roof immediately
- Study various technologies to reduce the impact of climate change

### Managing Market Risk

- Adopt cutting-edge technologies to complement the concept of SMART ECO Industrial Estates
- Provide solar energy in the Group's warehouse building that can help customers to reduce energy costs and environmental impacts

### Managing Reputation Risk

- Plan and implement strategy towards becoming Net Zero while support customer and partners in utilizing and transitioning to renewable energy
- Work together with customers and partners to reduce climate change challenges throughout business value chain

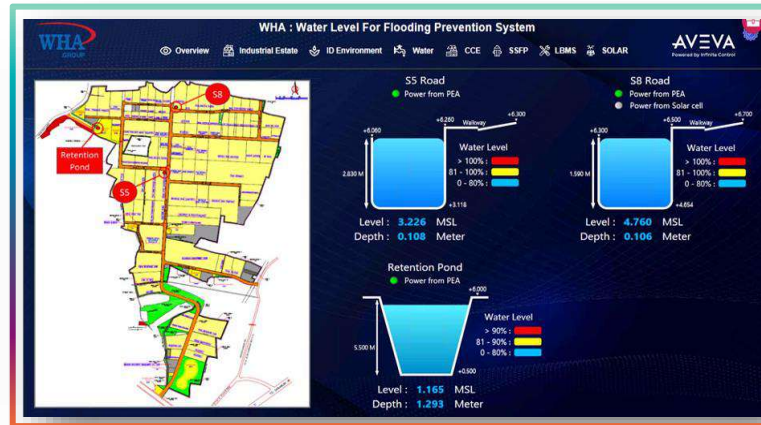


# USING TECHNOLOGIES TO MANAGE CLIMATE CHANGE RISK – UTILITIES BUSINESS

## SCADA System for Remote Monitoring

### SCADA & UOC for WHAUP's improvement

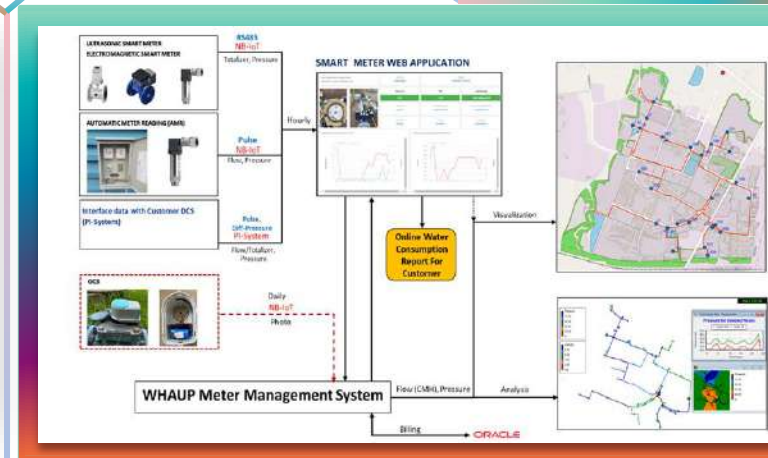
- Able to monitor and control all WHAUP's utility plants through SCADA & UOC
- Able to report real-time key operational performance



### Example of the screen at Unified Operation Center (UOC)



## Smart water solution



- To transform manual meter reading to automatic system by using smart devices and digital platform

- Better energy usage, load distribution and pressure control



# USING TECHNOLOGIES TO MANAGE CLIMATE CHANGE RISK – POWER BUSINESS

## Solar Monitoring and predictive O&M

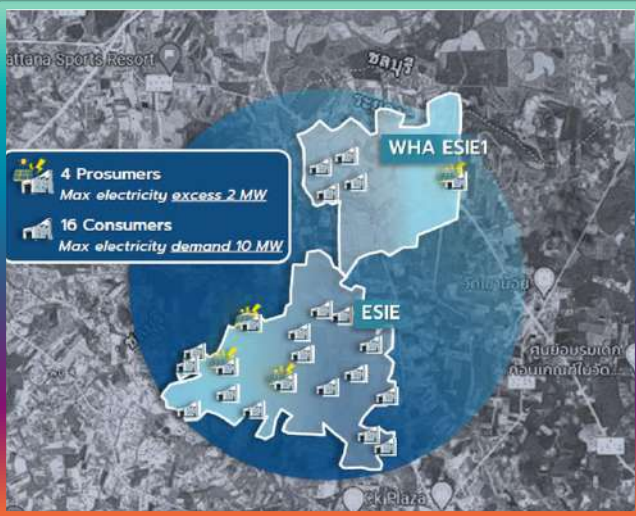
## P2P Energy Trading



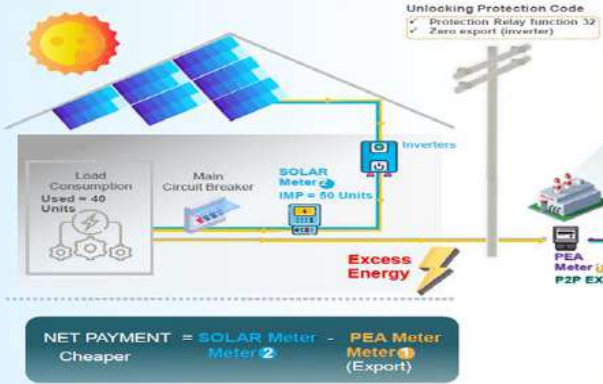
- To monitor, Control and plan for maintenance of Solar projects efficiently



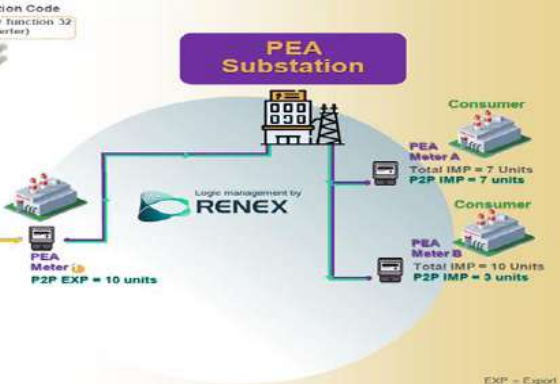
- To promote clean energy by trading Solar energy within WHA's IEs
- To optimize electricity management by using AI and Block Chain Technology



### Inside prosumer



### P2P system





# TAKLING CLIMATE CHANGE BY CLEAN ENERGY

## Reduce power consumption at water plants by installing solar panels with battery storage system

WHAUP has developed a pilot project to **install solar rooftop panels coupled with battery energy storage system (BESS) at the water plant in Eastern Seaboard Industrial Estate (ESIE)**. The solar rooftop system was completed and commenced operation in November 2021.



- The system's solar rooftop panels generated approximately 813.2 kW of solar power with **BESS capacity of 550 kWh**.
- This project will help WHAUP **reduce around 1,150 MWh of electricity off-take from the grid** each year, which is equivalent to **saving on electricity expenses of around 4 million Baht per year**.
- WHAUP will be able to **reduce greenhouse gas (GHG) scope 2 emissions by 15,000 tCO2e** due to grid electricity substitution throughout the project's lifetime.



## Solar Rooftop & Solar Carpark for customers

The company has also implemented various renewable energy projects, including solar power generation with a contracted capacity of **133 megawatts** in 2022. It can offset greenhouse gas emissions by approximately **93,100 tons** per year from **Scope 2 emissions**.



### Thailand's largest solar carpark

**7.7 MW** in WHA ESIE 1



### Solar PV eco System

**4.2 MW** for Solar Rooftop, Solar Carpark and Solar Floating in ESIE 4

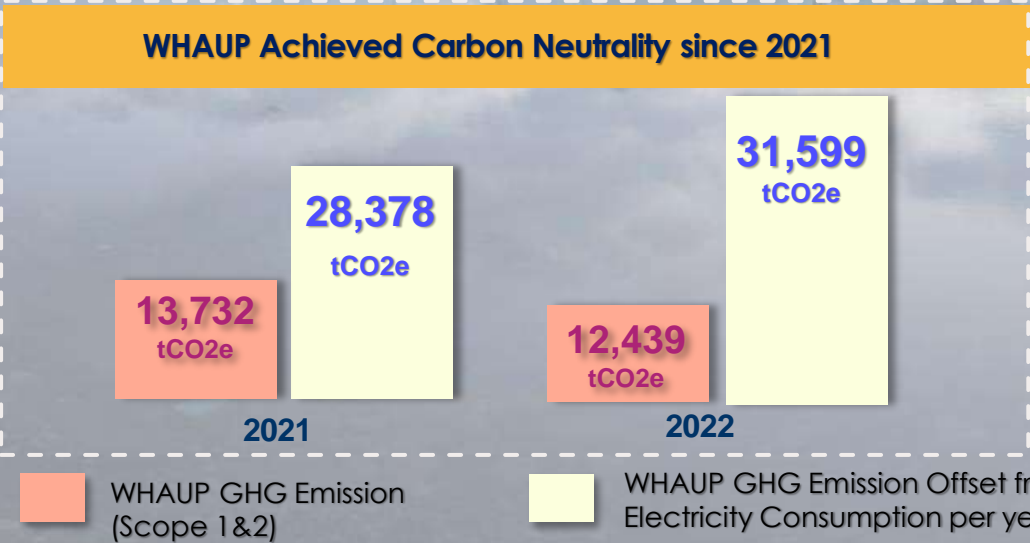




# OUR NET ZERO EMISSION TARGET



WHAUP provides solar power, with private PPA scheme, creating Avoided CO2 Emission offsetting CO2 Emissions from our operation



WHAUP supports WHA Group to Achieving Net Zero Greenhouse Gas Emissions by 2050



## COMPANY OVERVIEW



## KEY CHALLENGES AND OUR ACTIONS



## WHAUP SUSTAINABILITY

## “The Ultimate Solution for Sustainable Growth”

### ENVIRONMENTAL

#### CHANGING FOR A MORE SUSTAINABLE WORLD

- Solar Power Projects
- Battery Energy Storage System
- P2P Energy Trading
- Energy Reduction Program
- Smart Utilities & Power
- Water Reclamation
- Demineralized Reclaimed Water Project
- Smart Metering
- SCADA
- Biodiversity Policy and Commitment
- Wastewater Treatment
- Waste to Energy
- Plastic Reduction Program
- WeCycle
- Sludge to Soil Nutrient



### SOCIAL

#### WELL-BEING & BETTER LIFE

- Human Rights Awareness
- Satisfaction
- Whappy Program
- Art Camp For Students
- Scholarships
- Teacher Fellowship Program
- Clean Water For Planet
- Wetland Water Systems
- Clean Water For Planet Wet Land & Learning Center
- Pan Gan Project
- Water Hyacinth Project
- Zero Incident Goal
- MTTs Culture Development



### GOVERNANCE

#### INTEGRITY & ETHICAL RESPONSIBILITIES

- Code of Conducts
- Corporate Document Management System (CDMS)
- Paperless Transformation
- Digital Transformation Program
- 5-star CGR Rating
- Outstanding AGM Scoring
- Gender Diversity
- Woman Empowerment
- Stakeholder Engagement
- Supply Chain Management
- Risk And Crisis Management
- Data Security Management





# WHAUP SUSTAINABILITY MAPPED WITH 17 SDG GOALS



# CLEAN WATER FOR PLANET PROJECT: WASTEWATER MANAGEMENT FOR SOCIETY

## CLEAN WATER FOR PLANET Roadmap



2000-2019

2026 - onwards



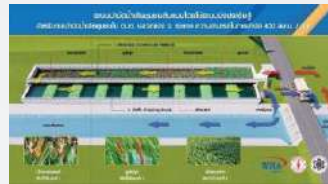
**2020**

Clean Water For Planet To  
Pluakdaeng Community

Clean Water For Planet  
Wang Tanode Project  
Chantaburi Province

Reclaim Water Projects

MOU with CU, Laemchabang,  
Pattaya



**2021-2023**

Continuous Pilot Project  
for City Water  
Treatment.



Clean Water  
Detective Project  
**Establish WHA Clean  
Water For Planet  
Learning Center**



To build a sustainable  
wastewater treatment  
system in Nong-kla  
municipality,  
Chantaburi province,  
and named the  
project is **"Wang Ta  
Note Constructed Wet  
Land Project"**.

This system can **treat  
up to 800 cubic  
meters of wastewater  
per day**



**2024-2026**

To create brand  
awareness of **"Clean  
Water For Planet"**

WHAUP is well  
recognized for  
wastewater treatment  
expert



**2026**

To emphasize our  
brand positioning in

**"Professional  
consultant for water  
management,  
wastewater treatment  
for the communities,  
public and private  
partners, and  
customers"**



# CONSTRUCTED WETLAND: SUSTAINABLE WASTEWATER TECHNOLOGY FOR COMMUNITY

## Constructed Wetland Water Treatment Facility Caring for Environment

WHAUP Constructed Wetland Systems, considered a natural technology that is eco-friendly, cost effective and easy to maintain delivered to Pluak Daeng Sub-District Office in Rayong Province in 2020.



- ✓ **Demonstrate** the application of Simple Wastewater Treatment to Communities in a sustainable method
- ✓ **Reduce** the organic compound by **80%**
- ✓ **Treat** wastewater with the capacity of **146,000** cubic meters per year
- ✓ **Benefit** to **5,984** individuals, **35** apartments, **12,494** houses, and **4** local markets in the Pluak Daeng community
- ✓ **Mitigate** risk from complaints related to water pollution to the Company

## Sustainable Wastewater Treatment System "Wang Ta Note Constructed Wet Land Project"

In 2022, WHAUP has built a sustainable wastewater treatment system in Nongkla municipality, Chantaburi province, and named the project as "Wang Ta Note Constructed Wet Land Project".



The system can treat up to **292,000 cubic meters** of wastewater per year. It gives Nong Kla communities access to clean water, recreation area, and learning area, and allows WHAUP to reserve such water supply as a backup in the event of drought.



## Training courses for students and knowledge-sharing with local organizations



In 2022, there were 8 students participating in the internship program, and 545 interested individuals visited an operational site.

## Clean Water for Planet learning Center



The learning centre is a water management consultant center for various organizations or agencies, student communities, and interested individuals.

# WASTE MANAGEMENT FOR CIRCULAR ECONOMY

## WASTE TO ENERGY

**The first industrial waste to energy facility** in Southeast Asia to meet European emission standards

**Using safe and environmentally** sustainable waste incineration technology and high standard air emission control systems

- Create synergy from collaboration with network of partnership
- Explore various sources of waste to energy
- Create synergy from collaboration with network of partnership

## Chonburi Clean Energy (CCE)



 **104,208 tons of waste**

 **57,297 MWh to PEA**

 **Saved 38,000 tco2**

 **Sustainable electricity for around 32,000 homes**

## Plastic Waste Reduction



**Reduce more than 20,000 bottles of plastic waste** by stop serving plastic bottled drinking water to its guests and visitors

## Paperless Culture



## Sort N' Save Project



The Internal Project increase environmental awareness amongst WHAUP's employees and to explore innovative business platforms in alignment with the circular economy principles

WHAUP takes part in WHA Group's journey to digital transformation through the **"E-Paperless"** project to drive a **paperless culture** within the Company. WHAUP can avoid **63,800 document paper** from being printed.

## Hazardous Chemical Containment Reduction



WHAUP has procured chemical substances via **loading tankers** and empty chemical storage containers **over 2 tons/year to landfill were reduced.**

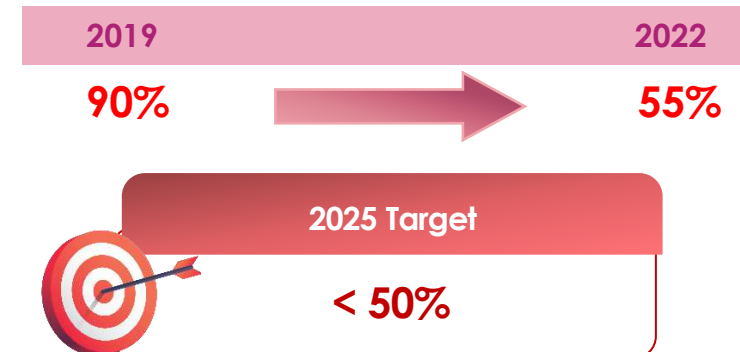
## Sludge to Fertilizer



**3,958 tons of sludge** that are generated from water and wastewater treatment processes **was composed to fertile soil instead of being disposed via Landfill.**

The soil ensures no contaminants (i.e. of heavy metals) that could ultimately damage plantations.

## Percentage of Waste to Landfill and Incineration (with no energy recovery)





# WATER HYACINTH PROJECT: TURNING WASTE INTO VALUABLE PRODUCTS

## The Community can take unwanted water Hyacinths from WHA's wastewater pond for free

**Benefit** to community generate income, save cost from purchasing such water hyacinths that is approximately **80-100 Baht per bundle or 100 strands**, and have a secure source of raw material.

**Save** WHA ESIE's cost on contractor expenses for removing such water hyacinths **15,000 Baht/month**.

**Support** this business by purchasing 300 woven baskets from the local community to make use as new year gifts in 2021 contributed to **120,000 Baht** of income to the community.

**Generate** 1 million Baht in revenue for the community, an additional income of approximately **10,000 Baht/month/person**.



## Waste Management Collaboration Project: Hamper and Laptop Case



- This project collected 8,850 used PET bottles and approximately 4.0 tons of water hyacinth to produce 300 hampers and 200 laptop cases. **The products are sold at 600 THB each.**
- It can reduce the cost of water hyacinth management by generating such an income with the community to sell the dried water hyacinth fibers for **approximately 40,000 baht**.
- The rest of the water hyacinth in the WHA Group's pond, WHA Group can use it to produce soil fertilizer using in the Group's industrial estates.



# WHAUP COMMITTED HUMAN RIGHTS PRINCIPLES AND INVESTMENT IN HUMAN RESOURCE FOR SUSTAINABLE GROWTH

## WHAUP Human Rights Policy

WHAUP has identified and assess potential and actual human rights issues including risks and impacts covered the followings;



Employee Rights



Community Rights



Customer Rights



Supplier & Business Partners Rights



- ✓ Operational sites and associated activities were assessed on their Human Rights risks and impacts.
- ✓ Operational sites and associated activities which have been identified with high Human Rights risks, Have mitigation measures and/or remediation actions implemented.
- ✓ After the assessment, Operational sites and associated activities were identified with high Human Rights Risks [Salient Issues], Health and Safety of communities, customers and employees, Health and Safety in the supply chain, Livelihood and standard of living for communities

### Discrimination and Harassment Policy:

- Zero tolerance on discrimination
- Escalation process
- Non-sexual harassment

### Human Rights Commitments:

- Prevent / prohibit human trafficking

## Corporate Culture



ADVANCE



CHAMPION



RESOURCEFUL



PARTNERSHIP



INTEGRITY

## '5 Years' Direction for Human Resource Management

- 1 Enhance WHAUP Employment Branding in **targeted 1 workforce markets**
- 2 Revitalize **WHAUP DNA** to promote and foster Digital Transformation & Innovation
- 3 Accelerate people transformation through **Capabilities Upskill & Reskill**, and promote **Creative Work Environment** to support continuous self-development and drive business results
- 4 Implement **New Workforce Model** for future proof organization
- 5 Build **Leadership Pipeline** to ensure business sustainable growth

## Human Capital Return on Investment (HCROI)



FY 2022

**17** Times

# GOVERNANCE STRUCTURE

**WHAUP has commitment to become a leading organization equipped with good corporate governance.**

As it proved to be a **“5 stars excellent for 4 consecutive years”** of Corporate Governance Report assessment from the Thai Institute of Directors (IOD)



## The Board of Directors

- Issued a corporate governance policy according to **“Principles of good corporate governance for listed companies in 2017”**
- Assigned the Corporate Governance and Sustainability Committee (CGC) to review it on a regular basis.

## Corporate Governance and Sustainable Development Committee Audit Committee / C-Level

- Appropriate internal control system
- Disclose transparency and accuracy information (including financial statement) to public
- Authorized representatives of the Board of Director according to IPOA

## Internal Audit

- Financial and Operation Audit
- Compliance Monitoring
- Risk Management
- Follow up and Reporting to the Audit Committee

## Employees

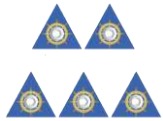
- Follow WHAUP's Corporate Governance Policy



# WHAUP COMPLIANCE POLICY AND RESULTS

“Good Corporate Governance creates long-term Shareholder Value and builds trust with stakeholders”

## CGR Rating



**5 Stars**

Received a CG Rating of “Excellent” (5 Stars) criteria for 4 consecutive years

## AGM Scoring



**100 Score** of AGM Check list for 6 consecutive years

## Code of Business Conduct



**100%** of employees have been communicated on the Code of Conduct

## Supplier Code of Conduct



**100%** of suppliers are communicated with Supplier Code of Conduct

**100%** have signed acknowledgement to the Supplier Code of Conduct in 2022



## Business Integrity



WHAUP has been CAC member since 2019  
And was renewed as a member in January 2023.

## Data Security



**0** Number of identified leaks, thefts, or losses of customer data





# Q&A



ENVIRONMENTAL



SOCIAL



GOVERNANCE



# APPENDIX





# SHAREHOLDER AND MANAGEMENT STRUCTURE



**Mrs. Punnee Worawuthichongsathit**  
*Independent Director and Audit Committee*



**Mr. David Richard Nardone**  
*Director*



**Mr. Somkiat Masunthasuwun**  
*Director and Chief Executive Officer*



**Ms. Jareeporn Jarukornsakul**  
*Chairman of Board of Directors*



**Mr. Weidt Nuchjalearn**  
*Independent Director and Chairman of Audit Committee*



**Mr. Vivat Jiratikarnsakul**  
*Director*



**Mr. Pajongwit Pongsivapai**  
*Director*



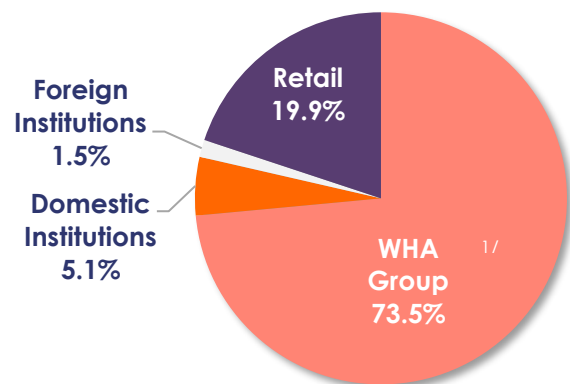
**Mr. Ekajai Tivutanond**  
*Independent Director and Audit Committee*



**Mr. Numchai Lowattanakul**  
*Independent Director*



**Mr. Krailuck Aswachatroj**  
*Director*



Shareholders	No. of shares	%
WHA Industrial Development Public Company Limited	2,694,852,570	70.5%
Bangkok Life Assurance Public Company Limited	97,830,300	2.6%
Ms. Jareeporn Jarukornsakul	73,836,600	1.9%
WHA Industrial Development International (SG) PTE. LTD	43,500,010	1.1%
Ms. Chatchamol Anantaprayoon	33,363,478	0.9%
Thai NVDR Company Limited.	27,094,911	0.7%
Mr. Chaiwat Phupisut	26,684,956	0.7%
Ms. Supitchaya Phupisut	26,540,006	0.7%
South East Life Insurance	22,185,800	0.6%
KKP Equity Retirement Mutual Fund	21,545,600	0.6%
Others	757,565,769	19.8%
<b>Total</b>	<b>3,825,000,000</b>	<b>100.0%</b>

# 5-YEAR SUSTAINABILITY FRAMEWORK



## BUSINESS DIRECTION

"The Ultimate Solution for Sustainable Growth"

Corporate Value



### NATURAL RESOURCES

- Double the reclaimed industrial water for industrial use from 30,200 cubic meter/day in 2020 to 60,400 cubic meter/day by 2025
- Optimize proportion of waste to landfill and incineration approach by 2025

Corporate Value



### DIGITIZATION

- Revenue generation and cost reduction from innovation projects
- 100% data breach prevention in terms of data leaks, thefts or losses of both inbound and outbound data are achieved in 2025

Corporate Value



### HUMAN CAPITAL



- Maintain Human Capital Return on Investment at 14 times by 2025
- targeted at ≥80.0% in 2022
- 7% overall turnover rate in 2025
- 5% talent turnover rate in 2025

Corporate Value



### GOVERNANCE



- 100% acknowledgement and communication of Code of Conduct to subsidiary, employees and suppliers/contractors by 2025
- 100% employees at all levels are trained on risk management by 2022
- Maintain Number one of market share for industrial development at 40%
- 97% customer satisfaction score in 2022

Corporate Value

